# 4th Quarter 2012 The Samaritan THE CARE CLINIC FAMILY

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# DRS. EDNA AND CHARLES HOFFMAN'S LEGACY



Drs. Edna M. and Charles A. Hoffman, Jr. were practicing physicians and active members of our community for many years. Dr. Edna Hoffman served as the first Utilization Management Director at Cape Fear Valley Health System. Dr. Charles Hoffman established the Hoffman Urological Clinic in 1971 and practiced urology for 35 years. Together they were the proud parents of five daughters.

The Hoffmans were truly concerned about the lack of care options for low income, uninsured members of our community. In fact, Dr. Charles Hoffman had approached Catholic Social Ministries about the need for a clinic for pregnant women about the same time as another group asked for help in developing a free clinic for low income, uninsured. This interest eventually led to the development of The CARE Clinic in 1993.

Charles passed away in 1997, and Edna died in 1999. Late last year one of their daughters, Charlotte Hoffman Norris, called

to tell us The CARE Clinic was named as a beneficiary of the Edna M. Hoffman Charitable Remainder Unitrust. With the generous bequest of \$20,000, we proudly named a patient examination room in memory of Edna M. Hoffman, M.D., right beside another room named in memory of her husband, Charles A. Hoffman, Jr., M.D. This community was blessed to have the Hoffmans as caring physicians and The CARE Clinic is honored to have been chosen as a recipient of their generous gift.

# DONOR BECOMES PATIENT

"Miriam" had been a faithful donor for many years, feeling the obligation to share her blessings with those less fortunate. Little did she ever imagine one day she would be the person who needed our help. A recent victim of our troubled economy, Miriam lost her job, and could not afford to continue her health insurance coverage on her own.

It is often hard for someone who has been self-sustaining and a patron to those in need to admit to themself that they are now the one in need. But when Miriam faced a health issue, she knew where she could turn to for help. Miriam called The CARE Clinic, scheduled an appointment, and received the medical attention and prescriptions she needed to take care of her health issue before it turned into a major health crisis.

Miriam is much better now and is optimistic that one day she will be able to secure another job that offers health insurance. In the meantime she knows we are here to take care of her - and she still donates what she can at the end of her visit.

# MISSION FAYETTEVILLE HELP CARE FOR FAYETTEVILLE'S UNINSURED

### NEEDED: Local churches willing to staff The CARE Clinic

with: 2 Providers (1 Physician plus 1 Physician Assistant or 1 Nurse Practitioner), 2 Dentists, 4 Dental Assistants, 4 Nurses, 1 Pharmacist, 1 Laboratory Technician, 2 Receptionists, and 1 Social Worker

**CLINICS:** Tuesday, Thursday, 2nd & 4th Wednesday Evenings 5:30 to 8:30 pm or when convenient for your church

**PATIENTS:** Low income, uninsured adults residing in Cumberland County

**LAB TESTS:** Provided at no charge by LabCorp. Reviewed by Volunteer Medical Director

**X-RAYS:** Routine x-rays, ultrasounds and a limited number of CT scans and MRI scans provided at no charge by local medical facilities. Reviewed by Volunteer Medical Director.

MALPRACTICE COVERAGE: Can be provided by The CARE Clinic

**CONSULTATIONS:** Provided by local physicians

**DINNER:** Provided by area churches

GROUP PRESENTATIONS: Available upon request.



# CARE'S COASTERS

It has been a year since the loss of our dear friend and Board member, Caroline Harsant Whitley, and we are proud to keep her memory "alive and well" with CARE's Coasters. The painted decorative tiles contain quotes and verses that were dear to Caroline and helped her face a terminal cancer diagnosis with eternal optimism. As you may remember from our January newsletter, Caroline's twin sister, Laura Harsant Reeves and her friend, Joan Poole collaborated in developing these inspirational coasters. Laura, a very talented artist, paints the coasters with designs and one of Caroline's favorite quotes, and Joan sells them in her store, The Pilgrim. In November, quote #31 will be revealed at The Pilgrim's Holly Day Fair booth in honor of Caroline's 31st birthday.

For your shopping convenience, CARE's Coasters may now be purchased online at http://www.carescoasters.com/shop-online.html. The decorative 4" x 4" tiles sell for \$10.70, which includes tax and a display stand. Each tile is hand-decorated with your selected quote, making every coaster a unique work of art. They are also still available at The Pilgrim Gift Shop in Westwood Shopping Center. The CARE Clinic receives a portion of the proceeds, and has already received \$5,000 from the sales of the coasters. CARE's Coasters make a wonderful gift and will help inspire and encourage you or someone you know. We appreciate your support of this program to keep Caroline's memory alive while helping The CARE Clinic.

# WISH LIST DONATION PROGRAM

The CARE Clinic can use your help! Donations of all kinds are down. An easy way to help is to donate an item or two from the Wish List you will find on the back of our newsletter. These are non-medical items that are easy to find and are greatly appreciated. Each donation helps us preserve our limited funds for direct patient care supplies.

The next time you go shopping please consider adding a Wish List item to your cart. For example, one item we can always use is canned soda. Our volunteers will enjoy it while they have a meal that has been provided by one of our partner churches. Many times you can find specials that are buy one, get one free. Please consider donating your free item to our volunteers who are sharing their time and talents to help provide free care for uninsured adults in our community. You could even make this a group project for your church circle or youth group, scout troop, or Sunday school class. This is a wonderful way to teach our youth that many people in their very own community have much less than they have and it would be a tremendous help to us. Call the clinic if you have a question or to find out what our current needs are. Thanks so much for supporting the clinic through this program!

## HOLIDAY CARDS

The holidays will be upon us before we know it. Do you have people to shop for every year and would like to get them something a little different? Please consider giving the gift that reflects the real meaning of the season by making a donation to The CARE Clinic in memory or in honor of someone this holiday season. It can also be a small thank you to your business associates or clients. You and your honoree will feel much better about the holiday season knowing that your thoughtful gift has helped those less fortunate among us in our own community. Just send us your list of names and addresses along with your donation and we will take care of the rest. You can also download a form at www.thecareclinic.org/holiday\_card.php. A holiday card acknowledging your "Gift of CARE" will be sent stating that a donation in their name has been made by you to The CARE Clinic. The minimum suggested donation is \$10 per card. Thanks for your support!

# NAMED GIFT OPPORTUNITIES

The CARE Clinic's Named Gift Opportunity Program is doing so well that we only have 3 areas available. These may be in honor or memory of someone or an individual donation. Please call the clinic at 485-0555 if you are interested in any of the following options or have any questions. You may also download a form on the Named Gift page by clicking on this link www.thecareclinic.org/named-gift.php

- ✤ \$50,000 Memorial Garden
- ✤ \$10,000 -- #13 -- Dental X-Ray Room
- \$10,000 -- #15 -- Dental Exam Room

# CHURCHES PROVIDE EVENING CLINIC MEALS

The CARE Clinic is blessed to have many churches in our community who provide meals for our volunteers who give up their evenings to treat our patients. This allows our volunteers to come directly to the clinic from work and not have to grab some fast-food meal to eat in the car on the way here. Sometimes the church itself provides the food or the funds to purchase it. In other cases, it is a Missions group, Sunday school class, or individuals who have taken on this task to help the clinic. Some come on a certain day every month; others are here every other month. There are some churches, groups or individuals who have been providing this ministry to the clinic, ever since we opened in November 1993! We would like to take this opportunity to thank all those who are or who have participated in the past in this essential ministry to the clinic and its volunteers. We truly appreciate your support! Below are a list of the current churches and groups participating in this program on a regular schedule:

Berean Baptist Church

First Baptist Church on Anderson Street Haymount United Methodist Church Holy Trinity Episcopal Church Kingdom Impact Global Ministries Mt Olive Missionary Baptist Church Reilly Road Presbyterian Church Snyder Memorial Baptist Church Sunday school classes St Ann's Catholic Church St Patrick Catholic Church "Samaritans" Village Presbyterian Church

# EVENING OF CARE TO BE HELD FEBRUARY 2ND

Do you ever think about volunteering with The CARE Clinic, but don't have a lot of time or health care training? If you have ever held a dinner party in your home, you have all the training that is needed to serve as a host for our Evening of CARE dinners. You can become a volunteer with The CARE Clinic, without ever leaving the comfort of your own home!

Our next Evening of CARE dinner will be held on Saturday, February 2, 2013. You develop the guest list; we mail the invitation and provide the meal. It will be the easiest dinner party you have ever had, and it raises money for a great cause!

For more information about the dinners, visit our website at www.thecareclinic.org/caredinner.php. As soon as the hosts are finalized, the invitation will be on this page for you to download. If you would like to host a dinner in your home, receive an invitation, or become a sponsor, contact Gloria at The CARE Clinic at (910) 485-0555 or projects@thecareclinic.org.

# THE CARE CLINIC'S CHARITABLE GIVING PROGRAM

Your Goals	Your Strategy	Your Benefits	
Maximize your deduction; minimize the gift details	Use cash to make your gift to The CARE Clinic	Claim your deduction against a larger portion of your adjusted gross income and make an immediate impact on The CARE Clinic	
Afford a larger gift to The CARE Clinic and avoid capital gains liability	Give appreciated stock or bonds held over one year	Buy low and give high — make a gift that costs you less than the benefit it delivers to us, while avoiding capital gains tax	
Make a gift for The CARE Clinic's future that doesn't affect your cash flow or portfolio now	Put a bequest in your will (cash, specific property, or a share of the estate residue)	Today — a gift that costs you and your family nothing. Tomorrow — an estate tax deduction	
Retain income benefits from the assets you give to The CARE Clinic thus afford a larger gift	Create a charitable remainder annuity trust or unitrust	Receive income for your lifetime; receive a charitable deduction; diversify your holdings	
Tap one of the most valuable assets in your portfolio to make a gift to The CARE Clinic	Use real estate to make your gift to The CARE Clinic	Avoid capital gains tax, receive an income tax deduction — and have the option of a gift that doesn't affect your lifestyle	
Reduce gift and estate taxes and control the timing of passing assets to your children and grandchildren	Create a charitable lead trust, which supports programs at The CARE Clinic for a fixed, finite period with the principal going to your heirs.	Reduce gift and estate taxes, and freeze the taxable value of growing assets before they pass to your family	
Make an endowment gift from income rather than capital	Create a new insurance policy or donate a paid-up policy whose coverage you no longer need	Increase your ability to make a significant gift to The CARE Clinic	

For more information on any of these options, contact The CARE Clinic at care@thecareclinic.org or 910-485-0555. Thank you for your support!

# COMBINED CAMPAIGNS

If you participate in a combined campaign, please consider designating The CARE Clinic as the chosen charity for your donation. Our codes for the campaigns are:

Combined Federal Campaign - 91950 NC State Employees Combined Campaign - 3746

We greatly appreciate your donations to the clinic in the past and hope that you will again help us in this fall's campaign. Please contact us at 485-0555 or care@thecareclinic.org if you need any additional information.

# FREE DENTAL CLINIC COMING AGAIN

The Fayetteville community did such an outstanding job hosting the NC Missions of Mercy 2-day free dental clinic this year; we have been selected for another clinic next year! This is a real complement to our volunteers since the NC Missions of Mercy's budget was severely cut and the number of clinics they are scheduling next year was reduced from 13 to only 6.

The 2-day free dental clinic will be held at the Agri-Expo Center on July 26-27, 2013. If you volunteered last year, or if you missed your chance and want to join us this year, we would love to have you help out at this awesome event. Keep watching our website and our Facebook page for notification that online volunteer registration is open.

# LOCAL STUDENT PROJECT HELPS CLINIC

My name is Luckshume Ketheeswaran and I am currently an 11th grader attending the North Carolina School of Science and Mathematics. I first began the CARE Clinic Project when I was a 10th grader in Fayetteville. After seeing many tutorials online, I decided to begin sculpting small clay trinkets as a hobby such as small stars, animals, and flowers. My family was fascinated by my creations and asked me to make some for them. After a while my mother told me about The CARE Clinic and the various services that it provides. I was very impressed and after talking we decided to begin the "Care for The CARE Clinic" Project. One of my favorite designs was flowers, so I decided to create key chains in that shape. My mother supplied the clay and I would make them.

I am glad that my small project has been beneficial towards The CARE Clinic as well as the patients that the clinic serves. I have raised more than \$200 since first beginning the project and I hope to continue this mission, as well as inspire other young people such as myself to get active and begin projects like this. Even if it may seem small, any help is help.

# RISK MANAGEMENT REVIEW

In an effort to continually improve our quality health care, The CARE Clinic periodically requests our Malpractice Carrier conduct a risk management assessment at our clinic. This summer a representative from the Risk Management Department of Medical Mutual Insurance Company of North Carolina spent a week with us reviewing patient charts and policies and interviewing staff. At the conclusion of her visit she conducted three sessions to review her findings with the staff, key board members, and members of the Clinical Services Committee.

The consultant reviewed risk management findings in eight areas including such topics as communication, patient safety, tracking systems, and medication management. As anticipated, the overall level of risk at The CARE Clinic was determined to be low. The consultant offered some recommendations for improvement and will return for a follow up visit in six months.

### Honoraria Contributions ~ July 1 - Sept 24, 2012

### Honor of

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### *Memorial Contributions* ~ July 1 - Sept 24, 2012

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### Thank you to our Donors of CARE

Contributions received from July 1– September 24, 2012. Donors are reported on a cumulative basis since the formation of The CARE Clinic. This more accurately reflects the generosity of our Samaritans. The CARE Clinic appreciates your notification of misprints or omissions and apologizes for any error.

### Samaritans of Discipleship

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(\$50,000 - \$99,999) Dr. & Mrs. William R. Jordan Snyder Memorial Baptist Church

#### Samaritan of Treasure

(\$100,000 - \$249,999) Combined Federal Campaign CARE Patients St Elizabeth Ann Seton Catholic Church

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### **RETURN SERVICE REQUESTED**

### The CARE Clinic

239 Robeson St. PO Box 53438 Fayetteville, NC 28305-3438 (910) 485-0555/(910) 485-0111 Fax email: care@thecareclinic.org web page: www.thecareclinic.org

Non-profit Org. U.S. Postage PAID Fayetteville, NC Permit No. 456

# Clinic Wish List

#### EERS NEEDED VOL

Pharmacists\*\*\* **Pharmacy Techs** Physicians\*\*\* Physicians Assistants\*\*\* Nurse Practitioners\*\*\* Nurses\*\*\* **Nutritionists** Dentists\*\*\* **Dental Assistants\*\*\*** Chiropractors Social Workers

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### EMS N EEDED

Postage Stamps\*\*\* Copy Paper\*\*\* Diet & Regular Canned Soda\*\*\* Toilet Tissue\*\*\* Styrofoam Bowls\*\*\* Receipt Books, Numbered & Carbonless, 2-pt White Laser Labels 1" x 2 5/8" (30 on page)

Coffee Creamer Wal-Mart Gift Cards Paper Towels\*\*\*

Please call 485-0555 before bringing items to The CARE Clinic

### July 1 to September 24, 2012 Statistics

Primary Care Visits	685	Nutrition Visits	11
Dental Visits	202	Referrals/Diagnostic Tests	77
Prescription	1,636	Chiropractic Visits	6
Lab Test	549	Social Worker Visits	0
Medication Access & Review Program (MARP) Medications Received		ications Received	35
Total Encounters			3,175
Cost per Patient Sponsorship			\$75.00
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